The **Bachelor of Science in Hotel & Restaurant Management (BSHRM),** to produce business professionals who:

- 1. To develop competencies needed to become effective and service-oriented hospitality professionals and employees
- 2. To keep abreast of the developments to cope with national and global challenges affecting Philippine Hotel and Restaurant Management
- 3. To develop effective oral and written skills in communication and information technology in the operation of hotel and restaurants and related industries
- 4. To inculcate professional, social and ethical values in the conduct of professional growth
- 5. To develop ability to work effectively and independently in multi-disciplinary and multi-cultural teams with the appreciation of Filipino historical and cultural heritage
- 6. To produce researches on the field of hospitality in order to participate in the generation of new knowledge or in research and development projects
- 7. To participate in the community extension activities to promote cooperation in the development and provision of world-class public service and education capacity building to develop the full role of the hospitality industry.

Student Outcomes

Students of BSHRM should be able to:

- 1. Convey ideas clearly both oral and written in English
- 2. Prepare, analyze, and evaluate reports, proposal and concept papers
- 3. Demonstrate the values of fairness, transparency, accountability, hard work, honesty, patience, diligence, innovativeness and risk taking
- 4. Apply the principles of the different forms of communication;
- 5. Develop the ability to access, retrieve and disseminate information using IT
- 6. Understand the concepts and principles of good interpersonal relations
- 7. Develop a wholesome personality observing quality among men and women
- 8. Participate actively in business associations and comply with their policies and obligations
- 9. Perform quality work
- 10. Demonstrate leadership qualities, civic-mindedness, equality among men and women and responsible citizenship
- 11. Conduct environmental scanning
- 12. Conduct feasibility study and other business and GAD related research plan
- 13. Explain the concepts, approaches, and techniques of environmental conservation
- 14. Know and understand the country's national development thrusts, concerns and socio-economic indicators