



BATANGAS STATE UNIVERSITY - THE NATIONAL ENGINEERING UNIVERSITY

# CITIZEN'S CHARTER

## **I. Mandate:**

Batangas State University (BatStateU) is committed to implement its mandate of equality and excellence, relevance and responsiveness, access and equity and efficiency and effectiveness through instruction, research, extension and production to meet the growing needs of the country and the world for globally competitive and morally upright professionals, scientist, technologist, technicians, skilled workers and entrepreneurs. It commits itself to the advancement of knowledge and skills in arts and science, teacher education, engineering, technology and informatics, accountancy, business and economics, agricultural sciences, law, nursing and other related disciplines.

## **II. Vision:**

A premier national university that develops leaders in the global knowledge economy.

## **III. Mission:**

A university committed to producing leaders by providing a 21<sup>st</sup> century learning environment through innovations in education, multidisciplinary research and community and industry partnerships in order to nurture the spirit of nationhood, propel the national economy, and engage the world for sustainable development.

## **IV. Service Pledge**

Ako ay isang lingkod bayan.

Pangangalagaan ko ang tiwalang ipinagkaloob ng mamamayan.

Maglilingkod ako nang may malasakit, katapatan, at kahusayan na walang kinikilingan.

Magiging mabuting halimbawa ako, at magbibigay ng pag-asa at inspirasyon sa aking kapwa lingkod bayan.

Lilinangin ko ang aking sariling kakayahan upang sa lahat ng panahon ay mapaglingkuran ng buong kahusayan ang samabayanan.

Hindi ako makikibahagi sa mga katiwalian sa pamahalaan.

Pipigilan at isisiwalat ko ito sa pamamagitan ng tama at angkop na pamamaraan.

Isasabuhay ko ang isang lingkod bayang maka-Diyos, maka-tao, makakalikasan at makabansa.

Tutugon ako sa mga hamon ng makabagong panahon tungo sa adhikain ng matatag, maginhawa, at panatag na buhay,

Sa mga tungkulin at hangaring ito, kasihan nawa ako ng Maykapal.

## **V. Quality Policy**

Batangas State University is committed to providing quality service to all customers and satisfying applicable requirements through continuous improvement of all university processes.



# CITIZEN'S CHARTER

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